

Oct. 23, 2024

Dear Valued Customer,

We are experiencing a temporary constraint on raw material availability for our blood pressure cuff production out of our manufacturing plant in Mexico. U.S. imports of raw materials into Mexico are temporarily halted, pending release from the Mexican government authorities, which has led to a pause in production at our plant.

We have provided all requested information to the authorities, and we understand the release to be imminent, but the exact timeline remains unclear. As soon as we receive the pending authorization, raw material staged in the region will be made immediately available and we will resume 24/7 production.

This unplanned downtime will result in extended lead times, necessitating thoughtful conservation of supply, and implementation of a cleaning protocol to reuse BP cuffs as necessary.

We are working expeditiously to bring BP Cuff supply back online as fast as possible. Thank you for your partnership and understanding as we work through this issue.

In order to bridge the temporary gap in supply, **we encourage you to implement a cleaning protocol on your BP cuffs** per the cleaning instructions provided in the Instructions for Use. This is outlined below:

FlexiPort Soft and Vinyl Disposable cuffs

- The term "disposable" in reference to Welch Allyn blood pressure cuffs is a model designator only and not meant to imply single patient use
- Cleaning instructions for the FlexiPort Soft and Vinyl Disposable Cuffs are available in the IFU: [Click Here: FlexiPort Disposable IFU*](#)

FlexiPort Reusable Cuffs

- Cleaning instructions for the FlexiPort Reusable Cuffs are available in the IFU: [Click Here: FlexiPort Reusable IFU*](#)

See below for reusable SKU details:

Cuff Size	Part Number	UOM
Small Infant	REUSE-06	1/EA
Infant	REUSE-07	1/EA
Small Child	REUSE-08	1/EA
Child	REUSE-09	1/EA
Small Adult	REUSE-10	1/EA
Adult	REUSE-11	1/EA
Adult Long	REUSE-11L	1/EA
Large Adult	REUSE-12	1/EA
Large Adult Long	REUSE-12L	1/EA
Thigh	REUSE-13	1/EA

*Baxter recommends only the use of cleaning agents that are defined in the Instructions for Use. Use of alternative cleaning agents has not been tested and therefore Baxter cannot recommend nor guarantee the performance and accuracy of the device with any cleaning agents other than those identified in the IFU.

Thank you again for your attention to this matter and your partnership as we work through this issue.

Sincerely,

Your Baxter Representative